

Signing Up, Logging Into, & Participating in NADC Eagle Cam LIVE Q&A/Chat

If you have already created an AEF Chatroll Account in any eagle cam nest sponsored by the AEF (NEFL, DW, SM), you do not need to sign up for a new account! Please proceed directly to Login Directions on Page Two of this document.

NOTE: The extension _AEF after a User name designates an AUTHORIZED moderator who has been Approved by the American Eagle Foundation to act on behalf of AEF in our chat room. NO ONE ELSE will be permitted to use the extension _AEF after their name. If you set up a user name that would lead people to believe you are an agent of AEF, when in fact you are not, you will be blocked from chat. So please do not do that! We want everyone to be able to chat, but we have to protect our “official” name.

SIGNING UP

There are two ways to SIGN UP:

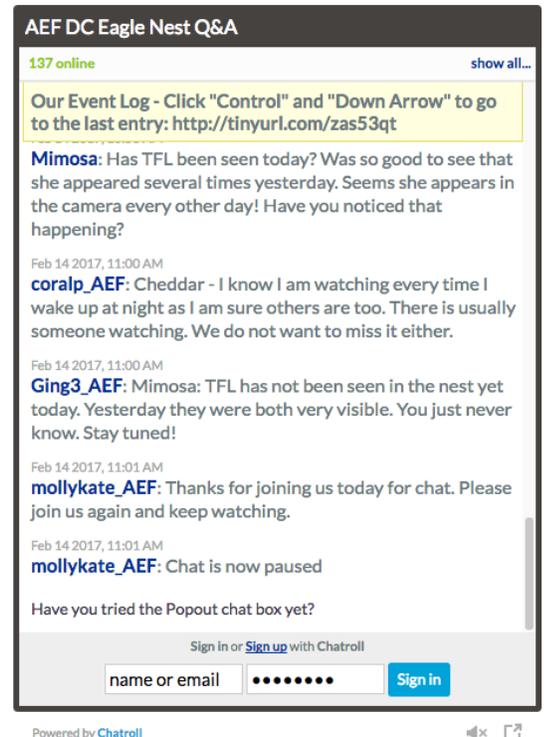
Open Live Q & A

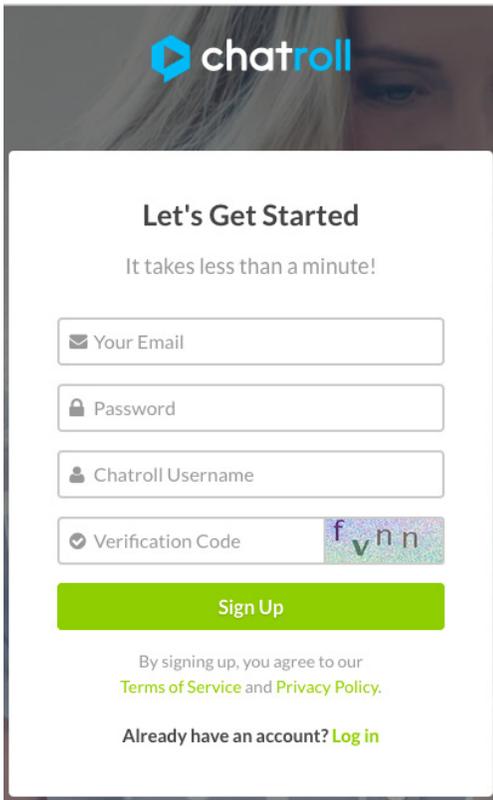
First, click the small orange button on naeaglecam.org page that looks like this:

1) If the Live Q&A is open (if the current time is during the LIVE Q&A hours listed online), you will see a gray bar at the bottom of the chat window that says “Sign In or Sign Up with Chatroll.”

Click “Sign Up” and a sign-up page will appear. Click the green button that says “Create Your Account Now” and a second page will appear requestion information.

- Provide your Email Address
- Choose a Password
- Choose an unused User Name (this is how people will see you when you come into chat.) You MUST NOT use _AEF as part of your user name, as that is reserved for our Moderators.
- Retype the letters or numbers in the verification code that appears.
- Click “Sign Up.”





2) If the Live Q&A is closed (if the current time is outside of the LIVE Q&A listed online), you will not see a “Sign Up or Login with Chatroll.”

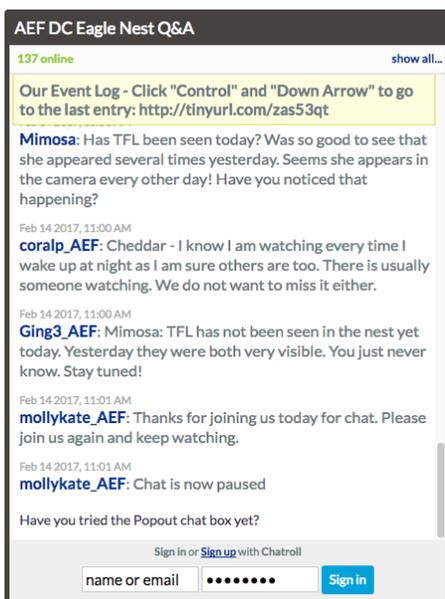
- Outside of Q&A hours, you can only sign up for a LIVE Q&A user account by visiting this URL in your browser: <https://chatroll-cloud-1.com>
- After visiting this link, a sign-up page will appear. Follow the instructions above.

Note! You may get a screen that says “Access Denied.” This is a glitch and doesn’t mean anything.

LOGIN DIRECTIONS AFTER CREATING AN ACCOUNT.

There are 2 ways to log in.

First, click the small orange button on naeaglecam.org that looks like this.



1) If the Live Q&A is open (if the current time is during the LIVE Q&A hours listed online):

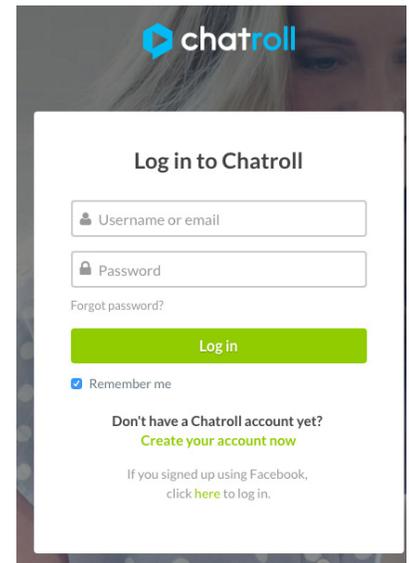
You will see two fields at the bottom of the Chatroll Box where you can enter your user name and password.

- Enter your user name and password.
- After logging in successfully, there will be an editable field where you can type your question!
- See notes at the end of this document in regards to LIVE Q&A participation.

2) If the Live Q&A is closed (if the current time is outside of the LIVE Q&A listed online), you will not see a “Sign Up or Login with Chatroll.”

You will be able to log in to your user account by visiting this URL in your browser: <https://chatroll-cloud-1.com>

Even though you will be logged in, you will not see an editable question/comment box on the Live Q&A until it has been opened during the scheduled hours listed online.



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Due to the popularity of the NADC Eagle Cam, there are hundreds and sometimes thousands of comments and questions submitted during each LIVE Q & A session, surpassing our Volunteer Moderators' ability to answer and acknowledge each one.

Our Moderators (Mods) use a queue to answer questions. After submitting a question or comment, it will remain in the queue until a moderator can screen it. They will release the most frequently asked and pertinent ones into the Live Q & A Chatroll box. This ensures that the Live Q & A box is not overrun with too many comments and questions and also ensures that our moderators are able to provide adequate responses.

We apologize that not every comment and question can be approved/answered/acknowledged and appreciate your understanding!

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CHAT INFORMATION AND ETIQUETTE

Help Us Make Our Chat Room Fun & Friendly!

1. We ask all chat guests to be respectful, polite, and focused on eagles.
2. First and foremost, the AEF National Arboretum Chat Room is a family and classroom friendly place and we ask that all chat guests respect the diversity of the room. Profanity, personal invective, or other inappropriate comments will not be tolerated. Disagreements might be

unavoidable but should remain polite, and they should never become arguments. Chatting is a privilege, not a right. If your presence is disruptive or inappropriate, moderators (mods) can timeout, kick, or permanently ban chat abusers, and can delete inappropriate posts.

3. We request that guests refrain from touching on politics, religion, sports, TV shows, personal medical issues, and other unrelated topics. Although we respect your political views, please do not post them in the main chat, since this is not a forum for political issues.
4. While we appreciate the knowledge chatters have gained through chat, we ask that they refrain from answering questions asked by fellow chatters, allowing the Moderators to respond, avoiding confusion or possibly posting incorrect information. If chat is busy and a question gets missed by a Moderator, feel free to provide the correct answer.
5. We prefer that chatters focus on the Northeast Florida eagles featured on this page. We are aware that many of our chatters view other nests and like to share the news (eaglet hatchings, etc.), which is acceptable. However, please keep information from other nests to a minimum so we don't confuse other chatters. If you feel the need to discuss other topics, please do so by using Private Messages (PMs).
6. Due to how much space they take up in the chat window, we ask for Chat guests to not post strings of several emoticons, smileys, or random characters, either on a single line or in successive posts. We also prefer that guests not post in all caps, as it can sometimes be interpreted as YELLING.

Our Moderators volunteer 100% of their time to this project. We kindly ask that chat guests respect the Mods, who are here to make sure all viewers have a good experience.

If you have questions about the Eagles and would like to have a more in-depth conversation, please email naeaglecam@eagles.org.

If you would like to have technical questions about Chat answered, or if you are having problems setting up an account, you may send an email to webmaster@eagles.org.

Thanks for visiting! Please tell your friends about us, and come back often.